



Blue Cross and Blue Shield of Illinois
Helpful Contact Numbers

Individual and Family Plans	Contact Information
ACA (Health Reform) Education Hotline	(888) 809-2810
New Enrollment (Application Status)	(866) 514-8044
Member Customer Service (Existing members with health insurance plans including HMO and PPO)	(800) 538-8833
Blue Card Worldwide	(800) 810-BLUE
Medicare Plans	
Medicare Education Hotline	(877) 592-3874
Medicare Supplement New Enrollment	(800) 646-3000
Medicare Supplement Customer Service	(800) 624-1723
Dental and Vision Plans	
Dental Customer Service	(888) 454-5594
Dental Sales	(800) 477-2000
Vision Customer Service	(800) 892-2803
MMAI & ICP	Blue Cross Community MMAI SM (877) 723-7702 Blue Cross Community ICP SM (888) 657-1211 Blue Cross Community Family Health Plan SM (877) 860-2837 ICES (Client Enrollment Broker) (877) 912-8880

*Think Blue*SM



BlueCross BlueShield of Illinois

The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions. It should not be considered legal or tax advice.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, an Independent Licensee of the Blue Cross and Blue Shield Association

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Additional Contact Information

Illinois Department of Insurance	(877) 527-9431
FEP Federal Program Customer Service	(800) 972-8382
Blue Access for MembersSM (BAM)	bcbsil.com/member
Blue 365 Deals	(855) 511-BLUE
Membership Address	Blue Cross and Blue Shield of Illinois P.O. Box 3004 Naperville, IL 60566-9747
Claims Address	Blue Cross and Blue Shield of Illinois P.O. Box 805107 Chicago, IL 60680-4112