



*Blue Cross and Blue Shield of Illinois*  
**Helpful Contact Numbers**

Individual and Family Plans	Contact Information
<b>ACA (Health Reform) Education Hotline</b>	(888) 809-2810
<b>New Enrollment</b>	(800) 531-4456
<b>Member Customer Service</b>	(888) 697-0683
<b>Away From Home Care®</b> (away from home urgent care)	Call the toll free number on the back of your ID card
Plans	
<b>Medicare Plans</b>	(855) 204-1846
Dental Plans	
<b>Dental Customer Service</b>	(800) 367-6401
<b>Dental Sales</b>	(800) 367-6401

Additional Contact Information	
<b>Illinois Department of Insurance</b>	Chicago (312) 814-2420 Springfield (217) 782-4515
<b>Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>)</b>	<a href="http://bcbsil.com/member">bcbsil.com/member</a>
<b>Blue365® Deals</b>	(855) 511-BLUE
<b>Membership Address</b>	Blue Cross and Blue Shield of Illinois P.O. Box 3004 Naperville, IL 60566-9747 Attn: Membership
<b>Claims Address</b>	Blue Cross and Blue Shield of Illinois P.O. Box 805107 Chicago, IL 60680-4112

*Questions?* Visit [ThinkBlueIL.com](http://ThinkBlueIL.com) or call **888-809-2810** 8 am to 5 pm CT



The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions. It should not be considered legal or tax advice.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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# Directorio

## *Blue Cross and Blue Shield of Illinois*

Coberturas para individuos y familias	Información
<b>Información sobre la Ley del Cuidado de Salud a Bajo Precio, Affordable Care Act, en inglés (Reforma Sanitaria)</b>	(888) 809-2810
<b>Solicitudes de cobertura nuevas</b>	(800) 531-4456
<b>Servicio al Cliente para asegurados</b>	(888) 697-0683
<b>Away From Home Care®</b> (coordinación de atención inmediata fuera del área de servicio)	Llame a Servicio al Cliente sin costo al número que aparece al dorso de su tarjeta de asegurado
Coberturas	
<b>Coberturas Medicare</b>	(855) 204-1846
Coberturas dentales	
<b>Servicio al Cliente para asegurados con cobertura dental</b>	(800) 367-6401
<b>Venta de coberturas dentales</b>	(800) 367-6401
Información de contacto adicional	
<b>Departamento de Seguros de Illinois</b>	Chicago (312) 814-2420 Springfield (217) 782-4515
<b>Blue Access for Members<sup>SM</sup> (BAM)<sup>SM</sup></b> (sitio web seguro para asegurados)	<a href="http://espanol.bcbsil.com/member">espanol.bcbsil.com/member</a>
<b>Descuentos Blue365<sup>®</sup></b>	(855) 511-BLUE
<b>Solicitudes de cobertura médica: Dirección postal</b>	Blue Cross and Blue Shield of Illinois P.O. Box 3004 Naperville, IL 60566-9747 Attn: Membership
<b>Reclamaciones: Dirección postal</b>	Blue Cross and Blue Shield of Illinois P.O. Box 805107 Chicago, IL 60680-4112

*¿Tiene preguntas?*

Llame al **888-809-2810** de  
8:00 a. m. a 5:00 p. m., Hora Centro.



BlueCross BlueShield of Illinois

*Think Blue<sup>SM</sup>*

La información proporcionada se basa en información vigente, no debe considerarse completa y no debe utilizarse para tomar decisiones sobre beneficios. No debe considerarse como asesoramiento legal o fiscal.

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